

GETTING STARTED

NetZero Home Modem



THREE EASY SET-UP STEPS

1. ASSEMBLE:

Snap the stand onto the NetZero 4G Home Modem and plug in the power cord.



2. GET CONNECTED:

Connect your computer or other Wi-Fi enabled device to your Home Modem using the Wi-Fi network name (SSID) and default password printed on the back of the modem, or by connecting your computer to the Home Modem using the Ethernet cable.

3. GET GOING:

Open your browser and follow the instructions to complete your account set-up.

CUSTOMIZING YOUR HOME MODEM

It's easy to manage your Home Modem by using the modem home page. You can change settings, view signal strength, control the number of users, and personalize your Wi-Fi network name and password. Type <http://192.168.15.1> in your browser to open the modem home page. The default password is the last 8 characters of the MAC ID, printed on the back of the modem, with the letters in lowercase.

RESETTING YOUR PASSWORD

If you changed your default password on the modem home page and can't remember it, you can reset your Home Modem to the factory settings:

- Insert a thin sturdy object (like the end of a paperclip) into the reset button on the side of the Home Modem and press for 10 seconds.
- The Home Modem will reboot and the password will be reset to the last 8 characters of the MAC ID.

THE LED LIGHTS

- The flashing globe LED means the Home Modem is searching for the NetZero 4G Mobile Broadband signal.
- Once the Home Modem has connected to the NetZero 4G Mobile Broadband signal, the globe LED will remain solid.
- Five solid lights on the signal strength bar indicate the strongest signal.

EXTERNAL ANTENNA SWITCH

You may attach an external antenna (not included) to your Home Modem to improve performance. Once you've connected an external antenna, be sure to flip the switch to "enable" on the back of the Home Modem.

UNABLE TO GET ONLINE?

- Try moving the Home Modem to a different location.
- Reboot the Home Modem by unplugging it for 15 seconds.
- Don't use a power strip and try a different electrical outlet.
- Connect the Home Modem directly to the computer with an Ethernet cord.
- Check the connections between the Home Modem and the computer, make sure all the cords are securely connected, and then restart your computer.
- Confirm that the External Antenna switch is disabled.

HAVE A QUESTION?

- For answers to questions about using your Home Modem, go to www.netzero.com/support
- For live 24/7 email support, please visit www.netzero.com/pat.

General Precautions

- Some electronic devices may be susceptible to electromagnetic interference. Place the Home Modem away from devices such as TVs, antennas, radios, and other electronic equipment to avoid electromagnetic interference.
- This Home Modem may interfere with medical devices such as hearing aids and pacemakers. Consult the manufacturer of any medical device before using this Home Modem.
- This Home Modem must only be used with accessories that have been approved by NetZero. Unauthorized accessories may affect the Home Modem's performance and/or void the Home Modem's warranty.
- Do not attempt to take apart this Home Modem as it does not contain user-serviceable parts. Any attempt to take apart this Home Modem will void the warranty.
- Do not expose this Home Modem to or immerse in any liquid.
- Do not expose this Home Modem to direct sunlight or extreme temperatures as this may shorten the Home Modem lifespan.
- This Home Modem must be placed in a ventilated environment. Do not place objects on top of this Home Modem as it may lead to overheating.
- In order to comply with FCC RF exposure requirements, the Home Modem should be installed so that a minimum separation distance of 5mm is maintained between this Home Modem (and its antenna) and all persons during normal operation.
- Avoid contact with the antenna while this Home Modem is in use.

Regulatory Approvals

Radiation Exposure Statement: This Home Modem must be installed and operated in accordance with the provided instructions and must not be co-located or operated in conjunction with any other antenna or transmitter. End users must be provided with antenna and transmitter operating instructions for satisfying FCC RF exposure compliance requirements.

This Home Modem complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This Home Modem may not cause harmful interference and (2) this Home Modem must accept any interference received, including interference that may cause undesired operation. This Home Modem has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This Home Modem generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this Home Modem does cause harmful interference to radio or television reception, which can be determined by turning the Home Modem off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna (if an internal antenna has been attached).
- Increase the separation between the equipment and the Home Modem.
- Connect the equipment to an outlet on a circuit different from that to which the Home Modem is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The user is cautioned that changes or modifications not expressly approved by the manufacturer could void the user's authority to operate the Home Modem.