

START HERE

Novatel MiFi™ 2200



STEP: 1 INSERT AND CHARGE BATTERY

1. **INSERT BATTERY** (refer to the "Getting Started" pamphlet)
2. **CHARGE BATTERY** even though the battery may have some charge, it is recommended that you charge the battery prior to using your device.

STEP: 2 POWER AND POSITION


1. **POWER ON** the device, by pressing the power button down for no less than 3 seconds.
2. Wait for the **Power On LED** to turn **SOLID GREEN**, if it is not solid green then refer to the "Getting Started" pamphlet.
3. **POSITION DEVICE** for the **Service Status Indicator LED** (located on the side of the device) to turn **Solid Green**, this will indicate the device has a strong signal to connect. If this light is blinking slowly, then the signal is weak.

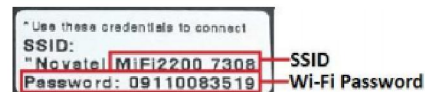
TIPS:

- If you can, move to an area with a better signal strength inside your building or home. Different areas indoors can receive varying signal strengths depending on the direction it faces relative to the position of our transmission towers.
- Find a window or a location where there are fewer walls between you and the exterior of your building or home.
- Position your device at least three feet from other electronic devices or appliances such as a gaming console, cell phone, cordless home phone, microwave oven, satellite receiver, etc.

STEP: 3 CONNECT COMPUTER

Windows 7 and other Windows based systems are similar:

1. Click the antenna icon  located toward the bottom right side of the screen.
2. The popup screen will display a list of **AVAILABLE WI-FI CONNECTIONS**. To connect your MiFi 2200, click on your Wi-Fi connection name.
Note: The Wi-Fi name of your device is indicated on the backside of the MiFi 2200 as SSID and will be similar to **MiFi2200 XXXX**.
3. Click the **"Connect"** button.
4. In the **Security key** field, enter the device default password and click **"OK"**.
Note: The password of your MiFi 2200 is indicated on the backside of the device.




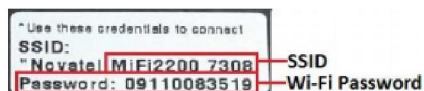
If the password is entered correctly the **Connect to network** popup will disappear and you will now be connected to the Internet. If the password is entered incorrectly then you will be prompted to enter the password again.

***** Mac OS X continued on back side *****

STEP: 3 CONTINUED

Mac OS X

1. Click the antenna icon  located at top right side of the screen.
2. The popup screen will display a list of **AVAILABLE WI-FI CONNECTIONS**. To connect your MiFi 2200, click on your Wi-Fi connection name.
Note: The Wi-Fi name of your MiFi 2200 is indicated on the backside of the device as SSID and will be similar to **MiFi2200 XXXX**.
3. In the **Password** field, enter the device default password and click **"Join"**.
Note: The password of your MiFi 2200 is indicated on the backside of the device.



If the password is entered correctly the popup screen will disappear and you will now be connected to the Internet. If the password is entered incorrectly then you will be prompted to enter the password again.

NOW THAT YOU ARE CONNECTED

The MiFi 2200 can extend a user's Mobile Broadband experience beyond just their laptops to any **Wi-Fi enabled device**. And because it supports multiple Wi-Fi enabled devices, you can share your high-speed connection with up to five Wi-Fi capable devices at once.

We have listed the most common Wi-Fi connection steps on our support site, you can view them by visiting the following link: <http://help.netzero.net>.

For additional assistance, we recommended contacting the device manufacturer for support.

CARING FOR YOUR DEVICE

As with any electronic device, the MiFi 2200 must be handled with care to ensure reliable operation. The manufacturer recommends the following handling guidelines:

- Do not apply adhesive labels to the MiFi 2200; they may cause the device to potentially **overheat** and may alter the performance of the antenna system.
- When in use, remove the protective cloth pouch the device was shipped with to prevent **overheating**.
- If the device gets hot, place it on a **flat solid surface** (table, countertop, etc.) this will help dissipate the **heat**.
- The USB connector should plug easily into your computer's Type A USB port. **Forcing** the USB cable into the port may damage the connector.
- Protect the MiFi 2200 from **liquids, dust, and excessive heat**.
- Store the MiFi 2200 in a **safe place** when not in use.

For additional assistance please visit our support site:
<http://help.netzero.net>

To contact us by email:
help-mobile@support.netzero.com



GETTING STARTED

MiFi 500 4G LTE HotSpot

About Your Device



- ▷ **Status Display** - Provides connection and battery status, network signal strength, roaming status, and the number of users connected with Wi-Fi.
- ▷ **Navigation Button** - Scrolls left or right through available menu options.
- ▷ **OK Button** - Use to select a menu option.
- ▷ **Power Button** - Powers the MiFi 500 on and off and wakes the screen from sleep mode.
- ▷ **Charging Port** - The AC charger connects here.

Install the Battery

1. Press your finger against the battery removal tab, then lift and remove the cover.
2. Align the gold-colored contacts on the battery with the gold-colored contacts on the MiFi 500 and gently slide the battery into place.
3. Replace the cover by setting it on the MiFi 500 where the notches align, then press on the cover until it clicks into place and is flat across the entire bottom surface.

Charge the Battery














1. Plug the micro-USB cable into the device.
2. Plug the other end of the cable into the AC adapter and plug the adapter into an electrical outlet.
3. Charge until the battery charge indicator shows the battery is fully charged.

Status Bar

The status bar at the top of the MiFi 500 display screen provides device and service status information.

Display Icon

Description

None		The MiFi 500 is powered off, not receiving power, or the screen is in power-saving mode.
Status Bar		
Network Signal Strength		More bars indicate more signal strength.
Activity Indicator		If this icon is displayed, data is being transferred between your MiFi 500 and the network.
Roaming		If this icon is displayed, your MiFi 500 is roaming.
Connected Devices		The number of connected devices displays to the right of the icon.
Battery		More white on the battery indicates more battery life.
Carousel		
Wi-Fi		Scroll and select the icon to display the Wi-Fi name, password and URL.
Connected Devices		Scroll and select the icon to display the number and IP address of connected devices.
Mobile Network		Scroll and select the icon to display the technology, network operator, signal and preferred network.
Software Update		Scroll and select the icon to display the current software version, date and time of last check for updates and to check for current software updates.
About		Scroll and select the icon to display the mobile number, model number, MEID, URL and Admin Password for your MiFi 500.
Wi-Fi Protected Setup		Scroll and select the icon to enable WPS.
Home		Scroll and select the icon to return to the MiFi 500 Home page and to access menu options.

Access Your Wi-Fi Name and Password

Your default Wi-Fi name and password can be found on the MiFi display upon initial power up. To access your Wi-Fi name and password after the initial power up or a device reset:

1. If your MiFi 500 is not powered on, press and hold the **Power** button on the front of the device until the display lights up.
2. Press **OK** to select Menu and display the Menu screen.
3. Use the navigation buttons to scroll to the Wi-Fi option and press **OK** to select **More** and display the Wi-Fi screen.
4. Press **OK** to select **More** and display your Wi-Fi name and password.

Connect to Your MiFi 500

With your Wi-Fi name and password ready, you can now connect your Wi-Fi-enabled devices to your MiFi 500.

1. Turn on your MiFi 500 and your Wi-Fi enabled device.
2. Open the Wi-Fi application or controls on the computer or Wi-Fi-enabled device that you want to connect to your MiFi 500 and find the Wi-Fi name.
3. When prompted, enter your Wi-Fi password.
4. Your Wi-Fi-enabled device is now connected to the Internet.

